

# AGENDA

**Meeting:** Amesbury Area Board  
**Place:** Figheldean Village Hall, Pollen Lane, Figheldean, SP4 8JR  
**Date:** Thursday 14 September 2017  
**Time:** 7.00 pm

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Including the Parishes of Allington, Amesbury, Berwick St James, Bulford, Cholderton, Durnford, Durrington, Figheldean, Great Wishford, Idmiston, Milston, Newton Toney, Orcheston, Shrewton, Stapleford, Steeple Langford, Tilshead, Wilsford Cum Lake, Winterbourne, Winterbourne Stoke, Woodford and Wylde.

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**The Area Board welcomes and invites contributions from members of the public. The chairman will try to ensure that everyone who wishes to speak will have the opportunity to do so.**

If you have any requirements that would make your attendance at the meeting easier, please contact your Democratic Services Officer.

**Refreshments and networking opportunity from 6:30pm .**

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Please direct any enquiries on this Agenda to Lisa Moore Democratic Services Officer, direct line 01722 434560 or email [lisa.moore@wiltshire.gov.uk](mailto:lisa.moore@wiltshire.gov.uk)

All the papers connected with this meeting are available on the Council's website at [www.wiltshire.gov.uk](http://www.wiltshire.gov.uk)

Press enquiries to Communications on direct lines (01225) 713114 / 713115.

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## Wiltshire Councillors

Cllr Graham Wright, Durrington and Larkhill  
Cllr Mike Hewitt, Bourne and Woodford Walley  
Cllr Fred Westmoreland, Amesbury West  
Cllr Robert Yuill, Amesbury East  
Cllr John Smale, Bulford, Allington and Figheldean  
Cllr Darren Henry, Till and Wylde Valley

## **RECORDING AND BROADCASTING NOTIFICATION**

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### **Parking**

To find car parks by area follow [this link](#). The three Wiltshire Council Hubs where most meetings will be held are as follows:

**County Hall, Trowbridge**  
**Bourne Hill, Salisbury**  
**Monkton Park, Chippenham**

County Hall and Monkton Park have some limited visitor parking. Please note for meetings at County Hall you will need to log your car's registration details upon your arrival in reception using the tablet provided. If you may be attending a meeting for more than 2 hours, please provide your registration details to the Democratic Services Officer, who will arrange for your stay to be extended.

### **Public Participation**

Please see the agenda list on following pages for details of deadlines for submission of questions and statements for this meeting.

For extended details on meeting procedure, submission and scope of questions and other matters, please consult [Part 4 of the council's constitution](#).

The full constitution can be found at [this link](#).

For assistance on these and other matters please contact the officer named above for details

	<b>Time</b>
1 <b>Welcome and Introductions</b>	7.00pm
2 <b>Apologies for Absence</b>	
3 <b>Minutes</b> ( <i>Pages 1 - 6</i> )  To confirm the minutes of the meeting held on 27 July 2017.	
4 <b>Declarations of Interest</b>  To receive any declarations of disclosable interests or dispensations granted by the Standards Committee.	
5 <b>Chairman's Announcements</b> ( <i>Pages 7 - 14</i> )  The Chairman will introduce the announcements and invite questions.	
6 <b>Updates from Partners and Town/Parish Councils</b> ( <i>Pages 15 - 20</i> )  To receive updates from the Town and Parish Council Representatives, and from other partner organisations, including outside bodies on which the Area Board is represented.	
7 <b>Police Estates Update</b>  To receive an update on the Police estates media release.  <i>Presenter: Inspector Nick Mawson</i>	
8 <b>Amesbury Youth Cafe</b>  To receive an update.	
9 <b>Local Youth Network Update and Youth Activities Grant Applications</b>  i. Updates ii. Grants	
10 <b>Amesbury extra care centre</b>  To receive a presentation.  <i>Presenter: Laura Young</i>	
11 <b>Waste Management Strategy</b> ( <i>Pages 21 - 24</i> )  To receive a presentation on the Waste Management Strategy.  <i>Presenters: Tracy Carter (Associate Director for Waste and Environment)</i>	

*Amy Williams (Lead waste Technical Officer)*

12 **Side by Side Project**

To receive a presentation on the Side by Side Project

*Presenter: Diane Jenkins*

13 **Update from the Community Area Transport Group (CATG)**

To consider an update and recommendations from the Community Area Transport Group (CATG) in relation to the funding available towards Local Transport Projects.

14 **Community Area Grants & Members Initiative** *(Pages 25 - 32)*

To determine the applications for Community Area Grant funding and Members initiative and to receive a funding update.

15 **Heath and Wellbeing Group** *(Pages 33 - 40)*

To receive an update from the H&WG and to determine a funding application.

16 **Urgent items**

Any other items of business which the Chairman agrees to consider as a matter of urgency.

17 **Future Meeting Dates, Evaluation and Close**

The next meeting of the Amesbury Area Board will be held on 30 November at the South Newton & Great Wishford Village Hall, Warminster Road, Stoford, Salisbury SP2 0Q

**9pm**

# MINUTES

**Meeting:** AMESBURY AREA BOARD  
**Place:** Shrewton Recreational Hall, The Hollow, Shrewton, SP3 4JY  
**Date:** 27 July 2017  
**Start Time:** 7.00 pm  
**Finish Time:** 8.35 pm

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Please direct any enquiries on these minutes to:

Jessica Croman Democratic Services Officer, Tel: 01722 434560 or (e-mail) [lisa.moore@wiltshire.gov.uk](mailto:lisa.moore@wiltshire.gov.uk)

Papers available on the Council's website at [www.wiltshire.gov.uk](http://www.wiltshire.gov.uk)

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## **In Attendance:**

### **Wiltshire Councillors**

Cllr Graham Wright, Cllr Mike Hewitt, Cllr Fred Westmoreland, Cllr Robert Yuill, Cllr John Smale and Cllr Darren Henry

### **Wiltshire Council Officers**

Jessica Croman (Democratic Services)  
Dave Roberts (Community Engagement Manager)

### **Town and Parish Councils**

Durrington Town Council (Marion Warden, Dave Heallup)  
Berwick St James Parish Council (Neil MacDoucan)  
Shrewton Parish Council (David Hallett, Nikki Spreadbuy-Clews, Anne Woodman)  
Tilshead Parish Council (Adam Harris)  
Winterbourne Parish Council (Neil Grace)

### **Partners**

Police – Inspector Andrews  
Dorset and Wiltshire Fire and Rescue Service – District Commander Tom Brolan  
Farleys Malone (Jan Tidd)

**Total in attendance: 35**

<u>Agenda Item No.</u>	<u>Summary of Issues Discussed and Decision</u>
17	<p><u>Welcome and Introductions</u></p> <p>The Chairman welcomed everyone to the meeting of the Amesbury Area Board and thanked Shrewton for hosting the meeting.</p> <p>At the Chairman's invitation, the Councillors introduced themselves.</p>
18	<p><u>Apologies for Absence</u></p> <p>Apologies were received from:</p> <ul style="list-style-type: none"> <li>• Diane Jenkins</li> <li>• Mr &amp; Mrs Allen.</li> </ul>
19	<p><u>Minutes</u></p> <p><b><u>Decision</u></b></p> <p><b>The minutes of the meeting held on 25 May 2017 were agreed as a correct record and signed by the Chairman.</b></p>
20	<p><u>Declarations of Interest</u></p> <p>There were no declarations of interest.</p>
21	<p><u>Chairman's Announcements</u></p> <p>The Chairman drew attention to the Draft Housing Site Allocations Consultation report included in the agenda.</p>
22	<p><u>Side by Side Project</u></p> <p>This item was deferred.</p>
23	<p><u>Shrewton Youth Club - Events and Activities</u></p> <p>Cllr Darren Henry informed the meeting that a presentation would be brought to the Area Board later in the year when the youth would be available,</p> <p>The Youth Club was praised for their positive work.</p>
24	<p><u>Packway Update</u></p> <p>Tim Munsel from Lovells, gave an update on the road works being carried out on the Packway.</p>

	<p>The meeting was informed that from the 14<sup>th</sup> August to the 26 September a full closure would be in place to complete the bulk of the required work. Following this the packway would reopen under traffic control. Work would be carried out 7 days a week to complete the work as soon as possible.</p> <p>Due to some near misses the Woodrow road would be closed at the top end.</p> <p>Questions raised at the meeting included: how school transport would be effected by the works; communication from the MOD had been poor and signage to notify people of the works.</p> <p>In response to those questions it was noted that: the school bus routes would remain open with a route through Woodhenge; the MOD has a communication strategy in which Lovells is not involved in; Dave Roberts (CEM) had sent the Army Rebasing updates to all parishes and partners and if anyone had not received the relevant information then to contact Dave; a traffic management strategy was in place and signage would be going up.</p>
25	<p><u>Updates from Partners and Town/Parish Councils</u></p> <p>The Chairman referred to the updates set out in the agenda and invited further updates from Town/Parish Councils and other Partners, including outside bodies. It was noted that the preferred option was for written updates, to minimise time spent during the meeting.</p> <p>Dorset &amp; Wiltshire Fire and Rescue Service</p> <p>Tom Brolan, District Commander for Amesbury, Pewsey &amp; Ludgershall, referred to a report handed out at the meeting. A statement regarding the fire at Grenfell Tower and the Stay Put Strategy was referred to noting that Wiltshire did not have any highrise blocks.</p> <p>The Dorset &amp; Wiltshire Fire and Rescue Authority had set out its Community Safety Plan 2017-2021 which could be accessed here; <a href="http://www.dwfire.org.uk/community-safety-plan">www.dwfire.org.uk/community-safety-plan</a></p> <p>It was noted that some of the appliance availability within Amesbury had been low due to staff numbers. A recruitment drive was in place to recruit more retained fire fighters and if interested more details could be found on the website.</p> <p>The Safe and Well scheme was explained noting that visits were free of charge, would last around an hour and would cover topics such as using electricity safely; cooking safely; making an escape plan; what to do in the event of a fire and keeping children safe. Martyn Jones was the Safe and Well advisor and could be contacted at <a href="mailto:martyn.jones@dwfire.org.uk">martyn.jones@dwfire.org.uk</a> and visits could be booked here: <a href="http://www.dwfire.org.uk/news/new-name-new-contact-details-same-service/">http://www.dwfire.org.uk/news/new-name-new-contact-details-same-service/</a></p>

	<p>Wiltshire Police</p> <p>Inspector Nick Mawson gave a presentation on the Bobby Van Trust noting that it had been set up to help vulnerable people by visiting their homes to locate any security issues. The Trust were not part of the Police but worked in close partnership. Trained volunteers who specialise in cyber crime, could visit homes to improve digital/ cyber security awareness; cyber and scam prevention advice; support and reassurance and offer basic practical skills.</p> <p>Referrals could be made by contacting <a href="mailto:bv.onlinesafety@wiltshire.police.uk">bv.onlinesafety@wiltshire.police.uk</a> or on 01380 861191.</p> <p>It was also noted in the July report that there had been some complaints on the 101 service as it had some delays. The issues were currently being worked on and recruitment taking place.</p> <p>Durrington Town Council</p> <p>In response to the 60 houses due to be built in the area, a pub meeting had been called for the 17<sup>th</sup> August for all residents and a special meeting in September to respond to Wiltshire Council.</p> <p>Shrewton Parish Council</p> <p>It was noted that the Shrewton Recreational Centre and the play area needed attention. The long term plan was to replace the whole site with new play equipment and that local engagement was on-going.</p> <p>The Chairman reminded the town and Parishes to inform Dave Roberts (CEM) of event dates as soon as possible to be included on the newsletter and avoid event clashes. Parishes were also encouraged to bring items to the agenda and to shape the meeting how they wanted it.</p> <p>It was noted that the Parish stewards had been doing a fantastic job and the scheme worked well in the villages.</p>
26	<p><u>Health &amp; Wellbeing Group</u></p> <p>Roger Pay from the Link Scheme gave an update on their new vehicle, which was part funded by an Area Board grant. The vehicle was now available for all local link schemes and would be happy to help wheelchair users.</p> <p>Dr Bill Grummitt from the Salisbury Plain Health Committee, gave an update on</p>



	<p>the local health provisions. It was noted that the health provisions were under a lot of pressure due to a lack of recruitment and with the army rebasing coming up. 12 practices were vulnerable of closure and were trying to make changes to keep costs down and to keep running. The Bourne Valley GP and Cross Plain Practice would be merging and the Ludgershaw GP would be closed due to doctors being stretched. The current proposals for Durrington would involve the closure of the Durrington and possibly the Shrewton surgeries and moved to premises in Larkhill in 2019.</p> <p>The decisions were currently taking place so if anyone had any ideas or contacts these should be expressed now for the implementation in 2 years.</p> <p>Questions focused on: Public transport if the surgeries are moved; would the new army medical centre be just for military and their families and the possibility of getting the bus service extended.</p> <p>In response to the questions its was noted that: currently the bus services from Durrington and Shrewton was poor; no decisions on public transport had been made and that the army medical centre would be joint owned between the MOD and the NHS and civilians could use the centre.</p> <p>The Area Board Members decided to contact the Portfolio Holder about the extended bus service and would keep Dr Grummitt informed.</p> <p>Cllr Wright informed the meeting that the Health and Wellbeing Group would be focusing on dementia because it was a growing problem and they hoped that the Parishes would get involved with any events or projects that are running. A key worker had now been appointed to the Music Centre and a series of training and cultural events would be set up.</p>
27	<p><u>Local Youth Network Update and Youth Activities Grant Applications</u></p> <p>Cllr Henry gave an update on the recent actions of the LYN. It was noted that the top priority of the LYN was to include young people and to look at positive activities. After a advertisement campaign, 6 young people showed an interest to be involved and it was decided, in communication with local schools, to hold the future LYN meetings within the schools.</p> <p>It was noted that clubs needed to become self-sufficient and could not rely on LYN funding every year.</p> <p>The board then considered two recommendations for funding from the LYN as detailed in the agenda.</p> <p>After discussion, it was decided to reduce the funding for both applications by 50%.</p>

	<p><b>Decision</b></p> <p><b>The Amesbury Area Board approved the recommendation of the LYN and awarded Wessex Community Action £6500 towards their project.</b></p> <p><b>Decision</b></p> <p><b>The Amesbury Area Board approved the recommendation of the LYN and awarded Splash £2900 towards their project.</b></p>
28	<p><u>Update from the Community Area Transport Group (CATG)</u></p> <p>It was noted that the next meeting of the CATG would be held on the 30<sup>th</sup> October 2017.</p>
29	<p><u>Volunteering</u></p> <p>Cllr Henry introduced an idea to hold an annual award day to recognise volunteers in the community.</p> <p>Those present at the meeting were positive about the idea noting how well previous award days for volunteers had been.</p>
30	<p><u>Community Area Grants</u></p> <p>The Wiltshire Councillors were asked to consider one application seeking 2017/18 community area grant funding:</p> <p><b><u>Decision</u></b>  <b>Woodford Parish council was awarded £750 towards play area equipment.</b>  <b><i>Reason - The application met the Community Area Grants Criteria 2017/18.</i></b></p>
31	<p><u>Urgent items</u></p> <p>There were no urgent items.</p>
32	<p><u>Future Meeting Dates, Evaluation and Close</u></p> <p>It was noted that the next meeting of the Amesbury Area Board would be held on 14 September 2017 at Figheldean Village Hall.</p> <p>The Chairman thanked everyone for attending.</p>



## Formal Consultation on the Pre-Submission Wiltshire Housing Site Allocations Plan

**Friday 14 July to Friday 22 September 2017**

The Draft Plan will identify, where necessary, new allocations for housing at settlements and review settlement boundaries.

The draft Plan can be viewed from Friday 14 July at the council's main offices at Monkton Park (Chippenham), Bourne Hill (Salisbury) and County Hall (Trowbridge) and in all Wiltshire Council libraries during normal opening hours or can be available to view on the council's website at <http://www.wiltshire.gov.uk/wiltshsgsiteallocationsplan>

There will be four public exhibitions where you can find out more about the consultation.

These will be held between **12pm** and **7pm** at:

**17 July:** The Neeld Hall (Neeld Community and Art Centre) in Chippenham

**19 July:** Guildhall, Salisbury

**24 July:** Devizes Town Hall

**26 July:** County Hall Trowbridge

**Please return comments to Wiltshire Council, by 5pm on Friday 22 September 2017  
via the following ways:**

Online: <http://www.wiltshire.gov.uk/wiltshsgsiteallocationsplan>

By post to: Spatial Planning, Economic Development and Planning, Wiltshire Council, County Hall,  
Bythesea Road, Trowbridge, Wiltshire, BA14 8JN.

By e-mail to: [spatialplanningpolicy@wiltshire.gov.uk](mailto:spatialplanningpolicy@wiltshire.gov.uk)



## Chairman's Announcements

<b>Subject:</b>	<b>Community Resilience- Emergency Plans</b>
<b>Officer Contact Details:</b>	<b>Sarah Kelly (Emergency Plan Resilience and Response Officer)</b> <a href="mailto:Sarah.Kelly@wiltshire.gov.uk">Sarah.Kelly@wiltshire.gov.uk</a>

Planning for emergencies is an important job for the organisations who respond to incidents, but it is also important for local communities to think about how you may be able to assist the emergency services and other responders.

The main way of doing this is to create a community emergency plan. This can be as simple as a contact list for key people within the community, or a more comprehensive plan which covers the emergencies which are most likely to occur in your area (rather than just the absolute worst-case scenarios), and how your community would respond to them. Your local knowledge is also very important to the organisations who will be responding to the situation. Information such as where floods most often, what roads could be made inaccessible by snow, how badly a power cut would affect your community and where the nearest places of safety are (village/community hall etc) can greatly help the emergency services, council and other groups. Having this recorded beforehand could potentially save a lot of time if the information is needed in response.

Keeping your plans flexible is also important; they should be able to be picked up for almost anything, even if you only use the contact details and information on the nearest community centre for most events.

Getting started with these plans can be difficult, and knowing what to include even harder. If you are stuck with where to begin, there is a template available to get you started with writing an emergency plan for your area. Please contact Sarah Kelly, Emergency Planning Officer, Wiltshire Council, if you would like a template, or advice about writing your plan. There is also a Community Risk Register Available on the Wiltshire & Swindon Local Resilience Forum (LRF) website (<http://wiltshireandswindonprepared.org.uk/community-risk-register/>). This details the different risks to the Wiltshire and Swindon area, and how likely they are to happen. This document should be adapted to your area if you wish to use its information, as not all risks are relevant to each part of Wiltshire.

It is recommended that to keep your plan in its best condition, it should be exercised with everyone who has a role in it once a year, and contact details should be updated at least once a year, or when there has been a change. There is an exercise template available if you would like to exercise your plan, it is available as a PowerPoint presentation or a Word document, again please contact Sarah Kelly if you would like to discuss the exercise or be sent a template.



# Chairman's Announcements

<b>Subject:</b>	<b>Voice Your Views at Interactive Public Meeting</b>
<b>Officer Contact Details:</b>	<a href="mailto:events@wiltshire.gov.uk">events@wiltshire.gov.uk</a>

## Invitation to voice your views at interactive public meetings

You are invited to attend one of a series of meetings that Wiltshire Council is hosting to discuss the challenges that the council is facing and the impact that these could have.

The council currently spends around £900m each year on more than 300 services and has recently agreed a plan to deliver an ambitious programme of work over the next 10 years.

The council's vision is to create strong communities, prioritising growing the economy, protecting those who are most vulnerable, and working with partners in an innovative and effective way.

Changing demographics and the continuing reduction in funding from central government mean we have to continue to find substantial savings and work even more closely with local communities to encourage and support them to do more for themselves.

The council's cabinet members will be attending the meetings to discuss the challenges and to invite and listen to your views and suggestions on how these can be best managed.

Details of the informative and interactive meetings are set out below.

We look forward to seeing you and hope that you will be able to join us. It would be extremely helpful if you could confirm your attendance by emailing [events@wiltshire.gov.uk](mailto:events@wiltshire.gov.uk)

Date	Location	Venue	Time	
5 September	Salisbury	City Hall	5.30pm	Refreshments available
14 September	Chippenham	Monkton Park	5.30pm	Refreshments available
25 September	Trowbridge	County Hall	5.30pm	Refreshments available
26 September	Devizes	Corn Exchange	5.30pm	Refreshments available

## ***Chairman's Announcements***



## Chairman's Announcements

<b>Subject:</b>	<b>Assertive Outreach with Rough Sleepers</b>
<b>Officer Contact Details:</b>	<b>Sarah Johnson</b>
<b>Weblink:</b>	<a href="mailto:Sarahh.johnson@wiltshire.gov.uk">Sarahh.johnson@wiltshire.gov.uk</a>

Sarah is employed by Wiltshire Council to support those who identified as sleeping rough throughout the County. This is part of a wider strategy by the Housing Options Team who work in partnership with other agencies to address this issue.

She attends the various third sector drop in centres that take place each week at Devizes, Trowbridge, Chippenham and Salisbury. Her role is to work with service users at the drop in and to engage them sufficiently to address the barriers that prevent their housing being addressed, as well as supporting them to access other services that would support sustaining a change in lifestyle.

This often involves assisting them to engage with the Council's Housing Options Team to look at housing solutions suitable to their circumstances and helping them be aware of what they can do to help themselves.

Most of those sleeping rough have a variety of problems that compound their situation and these problems need to be worked on, often before housing can be considered as otherwise they won't be able to sustain accommodation. Sarah will arrange registration with Drs and banks, attend with individuals at the surgeries, Substance Misuse Services, Mental Health Teams and where else an individual may need help.

There is no formal referral route to take but if you are concerned about someone you see sleeping rough in Wiltshire you can make a report through the STREETLINK site: <http://www.streetlink.org.uk/tell-us-about-a-rough-sleeper> or alternatively email Sarah at [sarahh.johnson@wiltshire.gov.uk](mailto:sarahh.johnson@wiltshire.gov.uk)



**August 2017**

## Overview

NHS Wiltshire Clinical Commissioning Group (CCG) is responsible for commissioning a broad range of healthcare for the population of Wiltshire. We are led by experienced local GPs drawn from across the county, who provide clear clinical leadership to the big decisions affecting the future of healthcare provision in Wiltshire, carefully tailored to meet the differing needs of people locally.

Our vision is to ensure the provision of a health service which is high quality, effective, clinically-led and local. We are committed to delivering healthcare that meets the needs of Wiltshire people, to consult and engage with our population to enable them to be involved in decisions made about health services and to deliver those services to people in their own homes or as close to home as possible.

### **The right healthcare, for you, with you, near you**

**Patients in Bath and North East Somerset, Swindon and Wiltshire Sustainability and Transformation Partnership (STP) area are set to benefit from expansion of diabetes prevention programme as NHS England drives forward changes to support people to live healthier lives.**

The head of NHS England, Simon Stevens, has announced 13 new areas, including Bath and North East Somerset, Swindon and Wiltshire partnership, are now live and ready to offer a leading NHS prevention programme to patients identified at risk of developing Type 2 diabetes.

Wave 2 of the [Healthier You: NHS Diabetes Prevention Programme](#) is part of a wider package of measures to support people at risk of type 2 diabetes to get healthier, keep well and reduce their risk of developing the disease.

Local people from the Bath and North East Somerset, Swindon and Wiltshire (BSW) area who are referred on to the programme will get tailored, personalised help to reduce their risk of developing the disease. Their support will include education on healthy eating and lifestyle choices, reducing weight through bespoke physical exercise programmes and portion control, which together have been proven to reduce the risk of developing the disease.

The programme, which is run collaboratively by NHS England, Public Health England and Diabetes UK, was officially launched last year, with the first wave made up of 27 areas and covering 26 million people – almost half of the country. The latest national figures reveal the programme is making good progress, with just under 50,000 people referred in Wave 1 and more than 18,000 on the programme in at the end of April. This exceeds the original target set in the NHS Mandate of 10,000 referrals during 2017/18.

Wave 2 areas will cover another 25% of the population, with an estimated 130,000 referrals and up to 50,000 additional places made available thanks to the expansion.

The ambition is for the programme to eventually cover the whole of the country and these figures could rise to as many as 200,000 referrals and more than 80,000 people on programmes by 2018/19.

Early evidence is positive and suggests that just under half of those taking up the programme are men – a much higher proportion than traditional weight loss programmes, while roughly a quarter of people are from black and ethnic minority communities.

# Around the clock healthcare in Wiltshire this summer



✓ Advice on how to stay well during the summer  
 ✓ Tips on treating a number of minor ailments

**NHS Choices**

- UK's biggest website: [www.nhs.uk](http://www.nhs.uk)
- Wiltshire advice available at: [www.yourcareyoursupportwiltshire.org.uk](http://www.yourcareyoursupportwiltshire.org.uk)

**NHS 111**

- A free non-emergency phone service
- Available 24 hours a day, 365 days a year
- Trained call handlers to help you

✓ Medical help and advice that is not an emergency  
 ✓ Advice about which NHS service to use  
 ✓ Information and support about what to do next

✓ Insect bites that cause a serious allergic reaction  
 ✓ Tick bites that cause a circular rash spreading from the bite site  
 ✓ New moles appearing or existing moles changing shape, size or colour  
 ✓ Conditions that can't be treated with over the counter medication or advice from a Pharmacist

**GP out of hours**

- Deal with a range of health problems and also run clinics and carry out simple surgical operations
- Most GP surgery services are available 8am - 6.30pm
- The GP out of hours service is available 6.30pm - 8am and all day at weekends and bank holidays. Call your GP surgery to access this service

**Walk-in centre**

- Treats non life-threatening minor illness and injuries
- Run by experienced clinicians who will see you on a first come, first served basis. You don't need to book an appointment
- The local service is Salisbury Walk-in Health Centre, Avon Approach, SP1 3SL. The centre is open: Mon - Fri: 6.30pm - 10pm, Sat - Sun and bank holidays: 8am - 8pm

✓ Insect bites  
 ✓ Sunburn  
 ✓ Stomach upsets

✓ Infection and rashes  
 ✓ Bruises and scratches  
 ✓ Emergency contraception

• Medicine experts who can provide advice on common ailments  
 • See your pharmacist at the first sign of illness before it gets more serious

**Pharmacy**

✓ Sunburn  
 ✓ Hayfever  
 ✓ Insect bites  
 ✓ Aches and pains

✓ Coughs and colds  
 ✓ Sore throat  
 ✓ Skin rashes

✓ Insect bites  
 ✓ Sunburn  
 ✓ Sprains and strains  
 ✓ Infection and rashes  
 ✓ Bruises and scratches  
 ✓ Broken bones

× Heat exhaustion  
 × Allergic reactions  
 × Chest pain  
 × Breathing difficulties  
 × Stomach pains  
 × Pregnancy problems

✓ Stroke  
 ✓ Persistent, severe chest pain  
 ✓ Breathing difficulties  
 ✓ Severe bleeding  
 ✓ Severe burns or scalds

✓ Fits that do not stop  
 ✓ Choking  
 ✓ Heart attack  
 ✓ Severe head injury  
 ✓ Severe allergic reactions

**A&E**

- Provides emergency care for people who have a life-threatening illness or injury
- Available 24 hours a day, 365 days a year
- Only use an A&E service in very serious or life-threatening situations

**Minor injuries unit**

- Treats non life-threatening minor injuries
- Run by experienced nurses who will see you on a first come, first served basis. You don't need to book an appointment
- The local MIUs are in the community hospitals at:
  - Chippenham, Rowden Hill, SN15 2AJ
  - Trowbridge, Adcroft Street, BA14 8PH

Both services are open 7am - 11pm

Follow us at: [@NHSWiltshireCCG](https://twitter.com/NHSWiltshireCCG)  
[www.facebook.com/NHSWiltshireCCG](https://www.facebook.com/NHSWiltshireCCG)

#RightPlaceRightTime

Wiltshire Clinical Commissioning Group is helping people to make the right decision about where to go for healthcare treatment over the summer months in Wiltshire, with the help of an easy to use healthcare clock – a signposting tool to help people choose the right healthcare service for their illness or injury.



## Roadshow aims to put Wiltshire people in the driving seat on health and care issues

Staff and volunteers from the county's independent health and care champion will be taking to the roads of Wiltshire in September to find out what people think about their local health and care services.

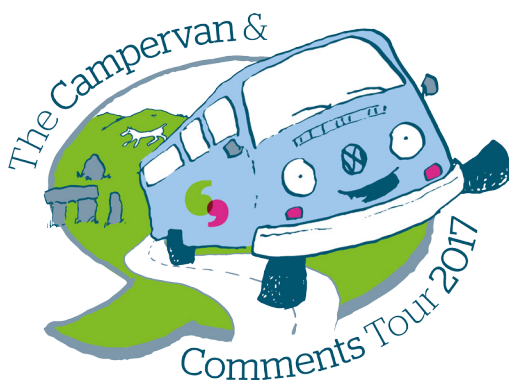
Healthwatch Wiltshire aims to speak to at least 1000 people from all corners of the county as part of its 'Campervan and Comments Tour.'

The roadshow will travel almost 400 miles zig-zagging around Wiltshire in a classic 1969 VW campervan and park up at key locations around the county to gather the views of people of all ages.

Lucie Woodruff, Healthwatch Wiltshire Manager, explained: "We want to reach at least 1000 people from all over Wiltshire in just two weeks. We thought it would be a great idea to hire a campervan and visit places where people might not have heard of Healthwatch before.

"The role of a local Healthwatch is to make sure the health and care system in the area meets the needs of the people who use it. Feedback is gathered from patients and their families on services such as GP surgeries, care homes, hospitals, mental health and social care. These findings are then taken to the organisations which plan, pay for and deliver health and care services.

"Wiltshire is such a huge county and we thought a roadshow would be a great way to reach more people and give them the opportunity to have their voice heard. Plus, everyone who we speak to will get free refreshments and a cupcake too!"



### Planned tour dates

Monday 18 September to Friday 29 September.

For venues, see list overleaf

### Get social!

People can tweet or share on Facebook or Instagram #hwwiltsonatour at one of the campervan locations to enter a competition to win a hamper of cupcakes.

For the most up to date details on the roadshow visit our dedicated website page: [healthwatchwiltshire.co.uk/healthwatch-wiltshire-annual-event](http://healthwatchwiltshire.co.uk/healthwatch-wiltshire-annual-event)

#### Contact us:

Tel 01225 434218

[info@healthwatchwiltshire.co.uk](mailto:info@healthwatchwiltshire.co.uk)

[healthwatchwiltshire.co.uk](http://healthwatchwiltshire.co.uk)

Healthwatch Wiltshire is a local independent organisation which exists to speak up for people on health and care. If you have used a service recently then we would like to hear from you. We use what people tell us when we meet with the commissioners and providers of services to make sure that they take account of your views and experiences.

## Planned tour dates:

Malmesbury Town Hall, Malmesbury	Mon 18 Sept am
Tesco Express and Leisure Centre, Purton and Cricklade	Mon 18 Sept pm
Salisbury Charter Market, Salisbury	Tues 19 Sept all day
Bouverie Hall Tuesday Market, Pewsey	Tues 19 Sept am
Royal Wootton Bassett Library, Royal Wootton Bassett	Wed 20 Sept am
Market and Jubilee Centre, Marlborough	Wed 20 Sept all day
Market and Devizes School, Devizes	Thurs 21 Sept all day
Tesco, Amesbury	Thurs 21 Sept pm
Chippenham College, Chippenham	Fri 22 Sept am
Beverbrook Medical Centre, Calne	Fri 22 Sept pm
Chippenham Farmers' Market, Chippenham	Sat 23 Sept all day
Rosemary Goddard Centre, Mere	Mon 25 Sept am
Giffords Surgery and Young Melksham, Melksham	Mon 25 Sept pm
Springfield Community Hub and Market, Corsham	Tues 26 Sept am
Bradford on Avon Medical Centre, Bradford on Avon	Tues 26 Sept pm
The Shires and Trowbridge Men's Shed, Trowbridge	Wed 27 Sept am
Health & Wellbeing Fair, Nadder Centre, Tisbury	Wed 27 Sept pm
Wilton Market, Wilton	Thurs 28 Sept am
Tesco, Tidworth	Thurs 28 Sept pm
Warminster Market, Warminster	Fri 29 Sept am
Leigh Park Community Centre, Westbury	Fri 29 Sept pm

For the most up to date details on the roadshow visit our dedicated website page:  
[healthwatchwiltshire.co.uk/healthwatch-wiltshire-annual-event](http://healthwatchwiltshire.co.uk/healthwatch-wiltshire-annual-event)



## **New report reveals not all dementia patients receive same level of care in Wiltshire**



People being diagnosed with dementia in Wiltshire are not getting consistent care from their GP surgeries – according to a report published by the county’s independent health and care champion.

Healthwatch Wiltshire spoke to 195 people - including those who have been diagnosed with dementia, their families, volunteers and professionals - to find out about their experience of being diagnosed with dementia at their local GP surgery and mixed results were found.

Some people said their GPs were dismissive of their concerns about their memory; they didn’t get a clear diagnosis and they weren’t referred on to other services or offered reviews.

Others reported GPs who listened to people’s concerns and carried out memory tests, gave a clear diagnosis, prescribed medication, referred their patients to other support services and reviewed regularly.

One carer said: “The quality of dementia care can depend on your surgery – there are some positive experiences.”

Another said: “My father was diagnosed last July by his GP. I found it very isolating. The GP didn’t inform us about what we could do and didn’t explain everything to me. Later on, the GP casually mentioned Dementia Advisers and said they would refer us. No one got in touch but I made direct contact and the services offered by the Alzheimer’s charities are great.”

The Healthwatch Wiltshire report *Talking to people about dementia: a focus on primary care*, first published in March this year, found other key themes, including:

- People said they valued a clear, direct dementia diagnosis – not everyone had this with some saying their GP had hinted it could be dementia but was not direct.
- Unpaid carers said the approach of their health care centre had an impact on their quality of life. Those who were recognised as a carer at their GP practice and given priority appointments reported a positive experience.
- Many people were concerned about the lack of ongoing support from their health care centre for people living with dementia. Some people reported they had not talked to their health care centre for a number of years.

Lucie Woodruff, Healthwatch Wiltshire manager, said: “With an estimated 6,624 people living with dementia in Wiltshire, we have made it a top priority to talk to people in the county about their experiences of dementia care and support.

“Our role at Healthwatch is to ensure we gather views both good and bad from members of the public and then pass these on to the decision-making bodies who plan, pay for and run these services in



**6,624 estimated number of people in Wiltshire living with dementia**

Wiltshire. It's important that people have a say in how their local health and care service is run, so they can help shape it for the better."

The report's findings have been presented to the Wiltshire Health and Wellbeing Board, the Dementia Delivery Board and the commissioners and providers of dementia services in the county.

Wiltshire Clinical Commissioning Group (Wiltshire CCG) and Wiltshire Council say work has and continues to be planned, delivered and reviewed around each area that has been commented on by the public in the Healthwatch Wiltshire report.



**9 Dementia Advisers in Wiltshire**

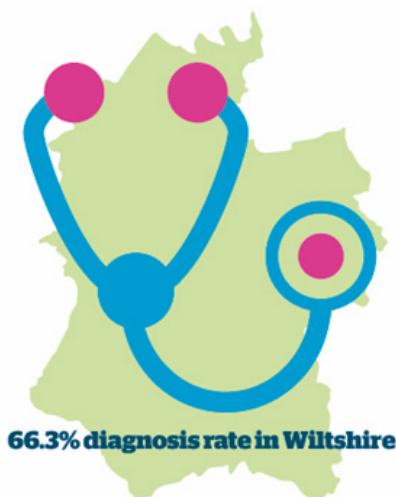
They say 256 practice staff across the county have received Dementia Friends training and the CCG's dementia lead has provided more training to GPs across the county. The feedback from Healthwatch reports has and will be sent to each GP practice and the key themes in the report have been identified and included in the Wiltshire Dementia Strategy Action Plan.

Ted Wilson, Director of Community Services and Joint Commissioning for Wiltshire CCG, said: "We work closely with our service providers and are using the feedback provided through the Healthwatch report to inform continuous improvement in services for those living with and affected by dementia.

"Dementia diagnosis rates for Wiltshire are above the national average and this is something we are really proud of. Our dementia advisers are doing a great job in supporting patients and their families post-diagnosis, at home and in their local communities. They provide confidential advice and information to help improve understanding about dementia, what might happen in the future and to make informed decisions about care and treatment.

"None of us can be complacent about the care available for people living with dementia; we must continuously strive to deliver the best services possible."

The full *Talking to people about dementia: a focus on primary care* report is available to download at: [healthwatchwiltshire.co.uk/reports-publications](http://healthwatchwiltshire.co.uk/reports-publications)



**Contact us:**

Tel 01225 434218

[info@healthwatchwiltshire.co.uk](mailto:info@healthwatchwiltshire.co.uk)

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**Healthwatch Wiltshire is a local independent organisation which exists to speak up for people on health and care. If you have used a service recently then we would like to hear from you. We use what people tell us when we meet with the commissioners and providers of services to make sure that they take account of your views and experiences.**

Healthwatch Wiltshire is part of Evolving Communities CIC, a community interest company limited by guarantee and registered in England and Wales with company number 08464602.

The registered office is at Unit 5, Hampton Park West, Melksham, SN12 6LH.



**MATTERS FOR CONSIDERATION BY AREA BOARDS**

**1. NAME OF ITEM** *(Plain-English, and clear)*

**Consultation regarding a new Wiltshire Council Waste Management Strategy**

**2. CONTACT OFFICER** *(Details of officer to attend the meetings)*

<b>Name:</b>	<b>Tracy Carter or Martin Litherland</b>
<b>Job Title:</b>	<b>Associate Director or Head of Service</b>
<b>Contact Details:</b> (Please include phone no. and e-mail)	<b>Please contact via Amy Williams (Lead Waste Technical Officer) 01249 706482, <a href="mailto:amy.williams@wiltshire.gov.uk">amy.williams@wiltshire.gov.uk</a></b>

**3. WHAT IS THE ITEM ABOUT?** *(Brief outline and describe how you can make the item locally relevant and engaging)*

The council needs to develop a new waste management strategy in order to shape how we collect and manage household waste and recycling in Wiltshire.

This strategy will take into account Wiltshire’s current challenges and also major developments in waste services.

We are undertaking a public consultation between August and November 2017 which we would like the area boards to be a part of. This consultation will form the basis of a future waste strategy, to be signed off by full council in early 2018. Visiting the area boards will ensure that council members and residents can provide their input into the future delivery of household waste management services in Wiltshire.

#### 4. WHAT OUTCOME DO YOU NEED FROM THE BOARD?

<b>A decision</b>	Yes/ <b>No</b> *
<b>Information sharing/raising awareness</b>	<b>Yes/No</b>
<b>Response to a consultation</b> (Consultations must be seen and agreed by the Corporate Research Team)	<b>Yes/No</b> **
<b>Community action/engagement</b>	Yes/ <b>No</b> ***
<b>Other</b> (Please specify)	

\* If yes a report from your Department will be required two weeks before the date of the meeting to be circulated with the agenda papers.

\*\*If yes please give details below of when and how the outcome of the consultation will be fed back to the Area Boards.

\*\*\*If yes, please describe the desired outcomes, how these will be measured, and support that will be provided to the Area Board and Community Engagement Manager.

**The public online consultation regarding the future waste management strategy will run parallel to the programme of Area Board meetings. We plan to ask a smaller number of questions at the Area Board meetings, using the electronic voting facility. These responses will then feed into the future waste management strategy and we will encourage attendees to also complete the online consultation.**

**The draft version of the future waste management strategy will be circulated to all respondents, including Area Boards, in January 2018 in order to ensure that it is reflective of consultees' comments. It will then be reported to Environment Select Committee, Cabinet and full Council.**

#### 5. WHEN DOES THE ITEM NEED TO BE CONSIDERED BY THE AREA BOARDS?

<b>Start date:</b>	01/09/2017
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<b>End date:</b>	12/10/2017
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**6. HOW WILL THE ITEM BE PRESENTED TO THE BOARDS?**

<b>Chairman's Announcement</b> (Most appropriate for the purposes of information sharing. Please provide the announcement at least two weeks before the first meeting)	
<b>Agenda Item</b> (Please provide report and/or PowerPoint presentation at least two weeks before the meeting and keep presentations as short as possible)	<b>Agenda item.</b> <b>We will give a short introduction to the Waste Management Strategy followed by a series of questions to be answered by attendees which will form part of the public consultation.</b> <b>(Questions and presentation to be confirmed in August following a series of councillor workshops in July)</b>
<b>Workshop/Round table discussion</b> (Please indicate whether or not you require assistance with facilitation)	
<b>Workshop/Event outside of a formal area board meeting</b>	
<b>I would like further advice on how to present the item</b>	

**7. HOW MUCH TIME SHOULD BE ALLOCATED FOR THE ITEM?**  
*(Including questions/public participation)*

<b>15 minutes.</b>
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**8. WHICH AREA BOARDS WILL THE ITEM BE PRESENTED TO?**

All area boards.
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**9. CIRCULATION VIA COMMUNITY AREA NETWORK**

If you would like to reach a wider audience through our 18 community area networks you can request that an electronic message is sent out. It is your responsibility to provide the wording for this message. Please

indicate below which community areas you would like the information to be sent to.

<b>All community areas</b>
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#### **10. CABINET MEMBER APPROVAL**

If a full agenda item is proposed please confirm the relevant Cabinet member had been consulted and approved any report to be considered by the Area Board?

**Yes/No – Councillor Bridget Wayman**

**Date approved: 27<sup>th</sup> July 2017**

Note:

*It is your responsibility to ensure the item has been cleared by the relevant Cabinet member.*

WILTSHIRE COUNCIL

AMESBURY AREA BOARD, 14<sup>th</sup> September 2017

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**Funding update**

**1. Purpose of the Report**

1.1. To appraise members of the progress made on funding.

**2. Background**

2.1 In February 2014, the Amesbury Area Board agreed to assign litter and community events as one of its Pledge's, and allocated £5,000 from its 2014/15 budget.

2.2 In 2016 the issue of minibus drivers was an issue and the area board set aside £1,000 to train volunteers to assist voluntary organisations.

**3. Update**

3.1 From the allocation of £5,000, £3,250 has been spent on additional bins and litter picking but the change in council policy means that no further litter bins can be purchased. This has resulted in £1,750 being underspent.

3.2 £1,000 was allocated for MIDAS minibus training but it has not been necessary to use this funding as an alternative funding stream was found. This has resulted in a further £1,000 being underspent.

**4. Recommendation**

That the area board confirm its support to allocate the £2,750 revenue funding identified in 3 above to community events and projects that fit with the JSA priorities.

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Dave Roberts Community Engagement Manager



<b>Report to</b>	Amesbury Area Board
<b>Date of Meeting</b>	14/09/2017
<b>Title of Report</b>	Community Area Grant funding

**Purpose of the report:**

To consider the applications for funding listed below

<b>Applicant</b>	<b>Amount requested</b>
<b>Applicant:</b> Durrington Football Club <b>Project Title:</b> Floodlight expansion <a href="#">View full application</a>	£967.90 Total cost of project £1,967.90
<b>Applicant:</b> Bulford Parish Council <b>Project Title:</b> Update of playground <a href="#">View full application</a>	£5000.00 Total cost of project £30,000

**1. Background**

Area Boards have authority to approve Area Grants under powers delegated to them. Under the Scheme of Delegation Area Boards must adhere to the [Area Board Grants Guidance](#)

[The funding criteria and application forms](#) are available on the council's website.

**2. Main Considerations**

2.1. Councillors will need to be satisfied that funding awarded in the 2017/2018 year is made to projects that can realistically proceed within a year of it being awarded.

2.2. Councillors must ensure that the distribution of funding is in accordance with the Scheme of Delegation to Area Boards.

2.3. Councillors will need to be satisfied that the applications meet the Community Area Board grants criteria.

**3. Environmental & Community Implications**

Grant Funding will contribute to the continuance and/or improvement of cultural, social and community activity and wellbeing in the community area, the extent of which will be dependent upon the individual project.

#### 4. Financial Implications

Financial provision had been made to cover this expenditure.

#### 5. Legal Implications

There are no specific legal implications related to this report.

#### 6. Human Resources Implications

There are no specific human resources implications related to this report.

#### 7. Equality and Inclusion Implications

Community Area Boards must fully consider the equality impacts of their decisions in order to meet the Council's Public Sector Equality Duty.

Community Area Grants will give local community and voluntary groups, Town and Parish Council's equal opportunity to receive funding towards community based projects and schemes, where they meet the funding criteria.

#### 8. Safeguarding Implications

The Area Board has ensured that the necessary policies and procedures are in place to safeguard children, young people and vulnerable adults.

#### 9. Applications for consideration

Application ID	Applicant	Project Proposal	Requested
<a href="#">2512</a>	Durrington Football Club	Floodlight expansion	£967.90
<b>Project Description:</b> We are looking to increase our investment in portable floodlights for the Durrington FC club. as we now have 14 teams we need to expand the winter training area to allow teams to train in parallel. We have already invested in some floodlights but need more to cater for the expansion of the club. The lights will allow the clubs teams to train outside and on grass throughout the winter and as we can train on a full pitch we can train 2 teams in parallel and therefore have all players start at same time each night			
<b>Input from Community Engagement Manager:</b> This club is trying to cater for a wide spectrum of the local population and is a well respected club. This fits some of the JSA priorities: Positive activities for YP, healthy lifestyles and community events.			
<b>Proposal</b> That the Area Board determines the application. Conditional on the balance of funds being in place.			



Application ID	Applicant	Project Proposal	Requested
<a href="#">2517</a>	Bulford Parish Council	Update of playground	£5000.00
<p><b>Project Description:</b>  Our playground is over 20 years old and requires an awful lot of work to update it. There are no facilities for disabled children which we will action with your help. I.e. Inclusive swings and a solid footpath for access. We also would like a trim trail for over 14s which will help with fitness levels.</p> <p><b>Input from Community Engagement Manager:</b>  This application meets the criteria and satisfies the following JSA priorities. Positive activities for YP and heathy lifestyles.</p> <p><b>Proposal</b>  That the Area Board determines the application. Conditional on any planning and the balance of funds being in place.</p>			

No unpublished documents have been relied upon in the preparation of this report

**Report Author:**

Dave Roberts  
Community Engagement Manager  
07979318504  
[dave.roberts@wiltshire.gov.uk](mailto:dave.roberts@wiltshire.gov.uk)





**AREA BOARD PROJECTS AND COUNCILLOR LED INITIATIVES APPLICATION FORM 2017/2018.**

<b>Area Board Project</b>
<b>1. What is the Initiative?</b>
To purchase new dishwashers for Boscombe Down Social Club. This club is a not for profit organisation and is assisting in the community lunches in the area. They need dishwashers to be able to cater for larger numbers.
<b>2. Where is the initiative taking place?</b>
Amesbury Community Area. Boscombe Down Social Club
<b>3. When will the initiative take place?</b>
As soon as funds are available
<b>4. What are the Community benefits/evidence of need/links to Community JSA /Community Issue?</b>
Like other area boards, Amesbury Area Board has a Joint Strategic Assessment (JSA) in place. Older people are one of the priority areas for the area board. Specific areas are. Rural isolation, healthy lifestyles and support for carers. The lunch clubs in the area go some way to meeting these needs.
<b>5. What is the desired outcome of this initiative?</b>
To Purchase equipment to be able to wash plates, pots and pans during and after the events.
<b>6. Who will Project Manage this initiative?</b>
The Community Engagement Manager/ Farleys Malone The community lunches are supported by all councillors in the community area.
<b>7. Costs/quotes/ match funding? (total cost £5k require 1 quote, total cost £5k-25k require 3 quotes)</b>
Total cost £1,000 maximum dependant on quotes.
<b>8. Additional information</b>
Conditional that if the club ceases to operate community lunches in the next 2 years the equipment can be used in an alternative premises in the community area.



## Amesbury H&WBG

Notes and actions from the meeting 4<sup>th</sup> September 2017

### **Attendance**

Cllr Fred Westmoreland (chair) Dave Roberts, Emma Townsend, Emma Legg, Paul Grubic, Carolyn Taylor, Kirstie John, Eamon McClelland, Jan Tidd, Maureen Atkinson, Kate Western, Andrew Day

### **Apologies**

Graham Wright, Sue Wight,

### **Adult Social Care**

Paul Crubic gave a presentation to the group about the future of adult social care. He talked about engaging with communities and the future of adult care. The situation is changing with people living longer and the complex needs of an ageing population. He also talked about the obligation to carers as well as those being cared for. He went on to explain the pressures of budgets.

Ambitions, to have a new way of working and help people to support themselves with 3 priorities.

Prevention, promoting independence and safeguarding.

He stressed the need for closer working with the voluntary sector and strengthening the way we work.

MASH the front door to all services will be established in Wiltshire.

Discussion took place around what is working, what is not working and what needs improving.

Next steps. To work with H&WB groups to build a strategy for commissioning services. Visit some of the voluntary organisations in the community.

Contacts for WC

Emma Townsend – [emma.townsend@wiltshire.gov.uk](mailto:emma.townsend@wiltshire.gov.uk)

Emma Legg – [emma.legg@wiltshire.gov.uk](mailto:emma.legg@wiltshire.gov.uk)

Paul Grubic – [paul.grubic@wiltshire.gov.uk](mailto:paul.grubic@wiltshire.gov.uk)

## **Funding Applications**

### **Farley's Malone**

FMC were asking for the second tranche of £2,500 and presented to the H&WB group. A report was circulated prior to the meeting.

Key facts. 12 volunteers, 1 community consultant, 3 community outings, 64 publicity events, 87 active clients, 4 trustees, 42 lunches in 7 locations with 1046 covers, 285 visits in 16 localities, 16 drop in sessions, 45 older people attended a garden party.

After careful consideration, The H&WBG decided to recommend to the area board to defer the decision until the November meeting where it is hoped that FMC could address the need for more financial information to enable them to make an informed decision.

DR to write report to Amesbury Area Board.

Date of next meeting

Monday 13<sup>th</sup> November 12.00 The Redworth Centre, Amesbury

**Report to** Amesbury Area Board  
**Date of meeting** 14<sup>th</sup> September 2017  
**Title of report** Health and Wellbeing Funding

**Purpose of the Report:**

To consider the applications for funding listed below together with the recommendations of the Health and Wellbeing Group which met on 25<sup>th</sup> April 2017 to consider applications.

Applicant	Amount requested	Health and Wellbeing Group recommendation
Farley's Malone	£5,000	To consider awarding £2,500 second tranche

**1. Background**

The recommendation from the Health and Wellbeing Group has been made in accordance with the following guidelines:

- **Health and Wellbeing Groups Spending Guidelines**

Members of the Health and Wellbeing Group have considered this application and identified it as a priority for Area Board funding.

**2. Main Considerations**

- 2.1. Councillors will need to be satisfied that Health and Wellbeing Groups awarded in the 2017/2018 year are made to projects that can realistically proceed within a year of it being awarded.
- 2.2. Councillors will need to be assured that carers, older and/ or vulnerable people will benefit from the funding being awarded. The money must be used to invest in projects that will support adults living within a community area. While not exclusively restricted to older people, the investment should be made in such a way as to make the maximum impact on health and wellbeing within a given community area.
- 2.3. Councillors will need to ensure measures have been taken in relation to safeguarding older and vulnerable people.

**3. Environmental & Community Implications**

Health and Wellbeing Funding will contribute to the continuance and/or improvement of cultural, social and community activity and wellbeing in the community area, the extent of which will be dependent upon the individual project.

**4. Financial Implications**

Financial provision had been made to cover this expenditure

- 4.1. Amesbury Area Board was allocated £6,700

4.2. All decisions must fall within the Health and Wellbeing Funding allocated to Amesbury Area Board.

**1. Legal Implications**

There are no specific legal implications related to this report.

**2. Human Resources Implications**

There are no specific human resources implications related to this report.

**3. Equality and Inclusion Implications**

Ensuring that Community Area Boards and Health and Wellbeing Groups fully consider the equality impacts of their decisions in designing local positive activities for young people is essential to meeting the Council's Public Sector Equality Duty.

**4. Safeguarding Implications**

The Area Board has ensured that the necessary policies and procedures are in place to safeguard children and young people. The Community Engagement Manager has assessed this application agreed it meets safeguarding requirements.

**5. Application for consideration**

Application ID	Applicant	Project Proposal	Requested
	Farley's Malone	To develop the work further	£2,500 second tranche
<p><b>Project description</b></p> <p>Create, build and grow a men's and women's club at the same venue, same time, but in separate parts of the building, enabling couples to attend without worrying about their partner being left at home or having to find a sitting service, neighbour or relative to stay at their house, so that they can go out.</p> <p>In addition, Farleys Malone Community (FMC) will work across the Amesbury Community Board Area, offering information, support, signposting, and safeguarding to those most vulnerable in the community. It will help provide much needed help and support to those who need it most.</p> <p>The Community Consultant will bridge the gap between the Volunteer Services within the community and the professional services offered by statutory bodies, offering local services to local people in order to assist them to stay safe and well in their own homes or wherever they wish to be. With the reduction of services from Local Authorities this service is needed now more than ever. FMC will continue to create, manage and run community lunches throughout the AAB Community Area.</p> <p>Throughout the past year FMC have been looking at what the Amesbury Area Community has to offer to those most vulnerable, and at risk of social isolation. Whilst the community area in general seems to be well catered for centrally, it is again the most rural areas which are struggling due to transport issues. We have fantastic Link Schemes which, are struggling for volunteers and therefore must prioritise for medical needs visits, leaving social and recreational transport sadly lacking.</p> <p>We also have many husband and wife carers. This presents many problems for those who fall</p>			



into this situation. How does the carer go out? How does the cared for have outside interests? The Community Lunches cover some of these issues, but the carer and the cared for are still together and neither gets respite.

The creation of a Jack and Jill Club will offer an opportunity for both to go out, but take advantage of the opportunity to follow different interests. For the gentlemen or ladies, it could be model making, mending household items which they wouldn't necessarily have the tools or help to do at home, beer making, gardening, just chatting to like-minded individuals, or those in a similar situation to themselves.

For the ladies or gentlemen, it could be gardening, sewing, knitting, cooking, or just chatting to those who are in similar situations and can offer help and advice or just a much-needed sympathetic ear.

The Jack and Jill Club would not be restricted to couples but to anyone who was interested in joining over the age of 40. The club could encourage those who attend to assist with the organisation and the running of the club with FMC overseeing matters until a committee is established and it becomes self-operating.

The location would most likely be in Amesbury as there are not many locations in the rural areas where this club could be located.

FMC would look at ways that transportation could be offered from the rural areas.

We have several clients currently volunteering to help, who are very excited about this project. We have started to create a group of volunteers who will shape and run this club. We have identified a possible location and are making applications to the venue to see if this is a possibility.

43% of people aged over 65 in the Amesbury Community Area are at high risk of social isolation. The Amesbury Community Area also has fewer unpaid carers than the Wiltshire Average, therefore increasing the risk of ill health and loneliness amongst older and vulnerable people within the community. Wiltshire Council statistics confirm that there are 268 adults aged over 85 in the Community Area, of which a significant number are on-going clients of Farleys Malone Community. However, there are many more who are the "unknown and invisible" in society and often not on anyone's radar.

Having identified the need, we researched how we could best provide this service. On the first of April 2016 Farleys Malone Community was created and in October 2016 was awarded Charitable Status. Over the past 12 months we have made over 285 home visits, run 3 community outings and provided 1046 covers at 42 community lunches. We have supported 87 active clients. We have participated in 64 events local to the Amesbury Community Area to highlight the service.

Without this service, those most vulnerable in the Amesbury Community Area who are unable to navigate their way through the minefield of information provided on line for their future and benefit, would be left in the dark. We are providing mobile internet connectivity for the completion of necessary forms and surveys which directly affect their lives, and which can be completed in their own homes or community gatherings.

The beneficiaries are disadvantaged by age, mental health issues, physical movement, social isolation and lack of information. Depression after a death can lead to many issues for the surviving partner, not only of social isolation but in everyday matters where their loved one managed the finances, or did the cooking and washing and ironing. They can become reclusive and lose all confidence in their ability to carry out normal every day functions.

Very few of our Service Users have the internet, and of those who do, many find it very difficult to navigate to the right places for help. Technology can be a barrier to them, fear of pressing the wrong button or just not knowing how to click on the right page, or place. Mental health

issues such as Dementia, Alzheimer's, Vascular Dementia, Paranoid Dementia are all considered barriers to an active social life for both the sufferer and the carer within communities.

Financial disadvantage; many older and vulnerable adults are unaware that they are entitled to financial assistance or Attendance Allowance.

Physical disabilities; loss of hearing, loss of sight, Stroke, Parkinson's Disease, MS, Heart Disease, COPD, Fibromyalgia, Chronic Arthritis, can all cause sufferers to lose confidence and become reclusive.

Currently Farleys Malone Community as a combined group has more than 100 years' experience of working with the elderly and disadvantaged in rural and urban communities. Drawing on this experience, we are able to provide a positive, creative, supportive, informed service to those who most need it within our communities.

As an independent confidential service our success for the wider community is in the reduction of hospital admissions, calls to social services, reduced GP appointments and most definitely a reduction in emergency unplanned care. Encouraging those who are socially isolated to reintegrate into the community and enjoy a long and fulfilling life.

We take the internet to those who don't have it or don't have the confidence to use it. We encourage Service Users to manage as much of their own affairs as possible helping them to stay independent. We accept referrals from all the statutory and voluntary agencies as well as families, neighbours and concerned individuals.

**How many people do you expect to benefit from your project?**

In total combining all our offerings circa 250 people directly, indirectly circa 1000

**How will you encourage volunteering and community involvement?**

We already have 12 volunteers as well as the support of local businesses and organisations; Tesco Amesbury, B&M, QinetiQ, Wiltshire Community Foundation etc...

We continue to run Community events and trips out including taking people to events such as Carol concerts in schools – bridging the gap between older people and the new young generation. As well as setting up more Lunch Clubs, spreading across the Amesbury Community Area.

**How will you ensure your project is accessible to everyone (for example: people living with a disability or on low incomes, or vulnerable, or socially isolated etc.)?**

We accept referrals from all the statutory and voluntary agencies as well as families, neighbours and concerned individuals. But also find the lunch clubs we run provide excellent opportunity to help understand about other potential hidden people in our area. Many of the Service Users who are very vulnerable are introduced to us by Amesbury Police and their Community Officers or local Doctors surgeries.

**How will you work with other community partners?**

Farleys Malone Community creates and co-ordinates new initiatives within the community, working with the Amesbury Area Board, Alzheimer's Support and Association and the Link Schemes etc to provide much needed support for the hard to reach people who are often

invisible in the community.

### **Safeguarding**

**Please tell us about how you will protect and safeguard vulnerable people in your project (You must address all of the following):**

- Please provide evidence of your commitment to safeguarding and promoting the welfare of older/vulnerable people and their carers.
- How do you make sure staff and volunteers understand their safeguarding responsibilities?
- Who in your organisation is ultimately responsible for safeguarding?

Farleys Malone Community has a safe guarding policy that is available on request Document - Protection of Vulnerable Adults - Safe Guarding (Including Procedures and Code of Behaviour) V 1.1 February 2017

Our staff and volunteers are aware of our safeguarding policy.

### **Monitoring your project.**

**How will you know if your project has been successful?**

As part of the service is Confidential, it is hard to measure exact outcomes. The true measure is when a difference is made to some ones' life and they start to live and enjoy life again. We measure the number of clients seen and visits undertaken monthly. We ask clients to feedback on our service and we give regular training and support to our volunteers and Community Consultants. We publish numbers attending the community lunches we run. We will provide updates to the Health & Wellbeing Board on the numbers of people attending the Jack & Jill Club and activities that are taking place. We offer support to communities wishing to create their own groups and remain in the background to help if needed. We feedback regularly to our Trustees with number of visits, aggregated outcomes and financial status. We also regularly feed back to the AAB.

Amesbury Area Boards three main older persons JSA priorities are:

**Social Isolation** – FMC meets this criteria by providing 48 community lunches across the AAB area over the year. FMC fund raises to provide every attendee with a Christmas present and organises a Christmas lunch over 4 venues so that everyone is able to have a present and a seasonal lunch. FMC encourages and supports those who are socially isolated to have the courage to go out and take part in social activities again, thereby reducing ill health, hospital admissions and depression.

**Independent Living** – FMC meets this criteria by providing a Community Consultant and volunteers who visit older and vulnerable people in their own homes, taking time to talk and find out where help and assistance is required. FMC encourages clients to use help and aids to enable independent living, thereby reducing falls, emergency admissions to hospitals and care homes. Working across the community in conjunction with statutory and voluntary agencies filling the gaps which could preclude someone from living independently.

**Dementia** – FMC meets this criteria as their Community Consultant is a Dementia Champion, and FMC is a Dementia Friendly Charity. People living with Dementia and their carers are welcomed at the community lunches and all activities provided by FMC, and a greater

understanding is promoted by the Charity.

*In addition to these priorities FMC also supports other JSA priorities such as*

**Promoting healthy lifestyles**

**Supporting those older vulnerable adults with mental health issues**

**Supporting existing clubs and businesses by hosting community lunches at clubs, pubs and local café's and restaurants and promotes assistance by the AAB grant funding process for local clubs etc for equipment.**

**Having discussions with Clients around affordable housing, publicising events and activities in the area and working with other agencies regarding transport**

To keep the Charity running we use several funding routes, including Wiltshire Community Foundation, fund raising events, other grants, lottery funding, donations and corporate donations. The Jack & Jill Club we would expect to be self-funding and operating after 12 months. Farleys Malone Community will be hosting an afternoon tea on the 2<sup>nd</sup> September and also a fundraising Black Tie event for Black Friday on the 24<sup>th</sup> November 2017 at Antrobus House in Amesbury.

This application meets the criteria some priorities from the 2017 JSA. These being:

**Health, wellbeing and leisure**

Healthy lifestyles, Mental health, Support for carers

**Older people**

Social isolation and loneliness, Independent living, Dementia

**Previous recommendation of the Health and Wellbeing Group**

In April 2017 FMC were asking for £5,000 to continue and to explore the idea of a "Jack and Jill" style group where both carers and those being cared for could use the same premises but have a separate space.

After careful consideration, The H&WBG decided to recommend to the area board to award £2,500 to FM and invite them back to the September area board with more clarity on what is being funded and information on how many lunches, actual numbers attending, outcomes and work with partner organisations.

**Recommendation of the Health and Wellbeing Group**

Following a meeting held on 4<sup>th</sup> September 2017 the H&WB group felt that they did not have enough financial information to enable them to make a decision. They do not want to withdraw funding from FMC.

After careful consideration, The H&WB group is recommending that this decision is deferred until the next meeting being held on 13<sup>th</sup> November 2017 to enable them to make recommendations to the November area board.

No unpublished documents have been relied upon in the preparation of this report

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